



ILLOURA SKI LODGE 2024 NON MEMBERS BOOKING FORM

NOTE OUR COVID PROTOCOLS & WAIVER WITHIN THIS FORM

NON MEMBER BOOKINGS OPEN SUNDAY 28th APRIL 2024

1. BOOKING OPTIONS – ONLINE OR MANUAL

Guests have two options for lodging their booking request:

1. **ONLINE** Sign and scan the 3 relevant pages, being signed 2 page booking form and signed Covid waiver (all adults must sign), so pages 6-8 & email (in pdf format, not screenshots) to bookings@illouralodge.com.au
2. **PRINT** the attached 2 page Booking Application Form plus waiver (pages 6-8), sign and post to 45-47 Tennyson Avenue, Turramurra, NSW 2074

SUCCESSFUL BOOKINGS will be sent a notification by phone, text or email for payment direct to bank within 2 working days

Bookings are not confirmed until after receipt of payment, and all group bookings **MUST** be settled by one payment. We cannot “hold” bookings without payment.

2. PAYMENT

Direct Payment: After confirmation of availability, please transfer your payment within 2 days to; Illoura Lodge Ski Club Pty Limited at the Commonwealth Bank, Wahroonga Branch; **BSB 062 264, Account Number 10089687**. Please ensure you clearly indicate your name in the direct debit reference.

Credit Card: We are unable to accept credit card payments

3. CANCELLATIONS & REFUNDS

Subject only to Illoura COVID19 protocols and Government or Perisher shutdowns, if you cancel or shorten your booking for **ANY** reason, Illoura Lodge policy is that no refunds or credits against future accommodation will be allowed. Substitutions organised by the guest cancelling the booking **may** be allowed, provided any increased accommodation charges are pre-paid. If you wish to substitute other guests for all or part of your booking, the Booking Officer **must** be advised in advance.

AS THESE CONDITIONS WILL BE STRICTLY ADHERED TO, WE RECOMMEND CANCELLATION INSURANCE.



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ACCOMMODATION OPTIONS

All Bookings (except last minute) must begin or end on a Sunday. Rooms 1-4 have a 2 person minimum; rooms 6-8 have a 4 person minimum. The minimum booking requirement in peak season is 2 guests for 2 nights. In off-peak, bookings of less than 2 people for 2 nights incur a \$60 cleaning fee.

Accommodation at Illoura is configured as follows

Room	Location	Sleeps	Configuration
Room 1 – TWIN *	Upstairs	2	Two single beds, shower & toilet
Room 2 - TRIPLE *	Upstairs	2-3	Trio bed (Single bunk over Double bed), shower & toilet.
Room 3 - TRIPLE *	Upstairs	2-3	Trio bed (Single bunk over Double bed), shower & toilet.
Room 4 - TWIN *	Upstairs	2-3	Trio bed (Single bunk over Double bed), shower & toilet.
Room 6 – FAMILY **	Upstairs	4-6	2 Trio beds (Single bunk over Double bed), bath/shower & toilet
Room 7 – FAMILY **	Downstairs	4-6	2 Trio beds (Single bunk over Double bed), bath/shower & toilet
Room 8 – FAMILY **	Downstairs	4-6	2 Trio beds (Single bunk over Double bed), bath/shower & toilet
Apartment: (cost includes 1-5 people; additional guests at normal room rates)	Downstairs	5-7	Kitchen, Washing machine/dryer, TV, lounge room, 1 BR (Queen Bed), 1 BR (Trio bed and 2 single bunks), bathroom, toilet, laundry facilities, external & internal entrances (Sleeps up to 7)

* Minimum booking rooms 1-4 in peak season is 2 guests for 2 nights. ** Minimum booking rooms 6-8 in peak season is 4 guests for 2 nights. For single bookings, or 3 people in a Family room during peak season, you will be required to pay for the empty bed at children's rate. (last minute bookings excepted) *** The Apartment has a fixed price for up to 5 guests, but can sleep 7. (Rooms & Apartment pricing is on the next page)

Lodge Occupation Time is 2.00 PM on the day of arrival!

If you arrive before 2pm, your food & luggage may be left in the laundry or foyer, **but you will not be able to use the upstairs lounge, kitchen, toilets or other facilities until 2pm.**

GUESTS MUST NOT ARRIVE BEFORE 2PM!!

Room Exit time on day of departure is 9.00 AM: Departing guests are asked to strip beds, leaving bed linen and towels downstairs, and to leave luggage in the *DOWNSTAIRS FOYER*. Please remove your food and drink from the kitchen prior to departure, and ensure that you have cleaned your room & the kitchen thoroughly. Departing guests should leave the lodge by 11am at latest.

Bed Linen & Towels

Bed linen and towels are provided for each bed during peak and off-peak ski season and these will be left on each bed to be made up on arrival. When departing the Lodge, linen must be stripped and left on the beds, or placed downstairs.

(At all times outside ski season, (including Easter and Xmas season) it is necessary to take one's own bed linen and towels).

Children:

Children under 3 in portable cots stay free. Children aged from 3 to 4 in portable cots stay at half child's rate, providing a minimum of 2 beds in smaller rooms and 4 beds in larger rooms are paid for. Children occupying beds stay at child rates, irrespective of age. Two porta cots are available at the lodge, and these will be allocated free of charge on a first booked basis. Illoura does not provide linen for the cots.



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TARIFF SCHEDULE FOR 2024 (Apartment costs at bottom of page)

PEAK SEASON 2024: 28th June to 15th September 2024 ALL PRICING IS PER PERSON.

Weekend tariffs per weekend (Friday & Saturday nights):

Weekend tariffs: Adults \$498 Children \$345

Sun to Thurs night bookings (Minimum 2 nights starting on Sunday or finishing on Friday)

For mid-week bookings of 2 nights, Adults \$400 (\$200 p.n.) Children \$240 (\$120 p.n.)

For mid-week bookings of 3 nights, Adults \$585 (\$195 p.n.) Children \$342 (\$114 p.n.)

For mid-week bookings of 4 nights, Adults \$760 (\$190 p.n.) Children \$428 (\$107 p.n.)

For mid-week bookings of 5 nights, Adults \$925 (\$185 p.n.) Children \$500 (\$100 p.n.)

Weekly (Sunday-Sunday) tariffs : Weekly stays attract a large discount

For weekly bookings (6 or 7 nights) Adults \$1100 (\$157p.n.) Children \$695 (\$99 p.n.)

OFF-PEAK SEASON 2024: 1st – 30th June, and 15th September to 7th October 2024

ALL PRICING (EXCEPT THE APARTMENT) IS PER PERSON.

Weekend tariffs per weekend (Friday & Saturday nights):

Weekend tariffs: Adults \$360 Children \$230

Sun to Thurs night bookings (Minimum 2 nights starting on Sunday or finishing on Friday)

For mid-week bookings of 2 nights, Adults \$300 (\$150 p.n.) Children \$198 (\$99 p.n.)

For mid-week bookings of 3 nights, Adults \$435 (\$145 p.n.) Children \$288 (\$96 p.n.)

For mid-week bookings of 4 nights, Adults \$560 (\$140 p.n.) Children \$368 (\$92 p.n.)

For mid-week bookings of 5 nights, Adults \$675 (\$135 p.n.) Children \$435 (\$87 p.n.)

Weekly (Sunday-Sunday) tariffs: Weekly stays attract a large discount

For weekly bookings (6 or 7 nights) Adults \$875 (\$125 p.n.) Children \$595 (\$85 p.n.)

SELF-CONTAINED APARTMENT: The Illoura Lodge Apartment has 2 bedrooms (Queen Br & second BR with a Trio bed & 2 single bunks), kitchen, dining, lounge, bathroom, washing machine & dryer, and separate exit/entrance. In peak season the Apartment costs \$995 per week night, \$2100 per weekend, or \$4995 for a weekly stay for up to 5 guests. Off peak costs are \$795 p/n, \$1795 per w/e and \$3800 per week. These charges cover from 1 to 5 guests, but the Apartment can sleep up to 7, with additional guests (over 5 people) charged at normal room rates.



ILLOURA SKI LODGE 2024 NON MEMBERS BOOKING FORM

IMPORTANT – PLEASE READ TARIFF NOTES AND BOOKING CONDITIONS

- Only Illoura Guests (or approved trades persons) are allowed into the Lodge. **NO VISITORS !!**
- Children under 3 years in cot stay free, if the minimum beds in the room are in use. Children 3-4 years of age in cots stay at half children's rates, if the minimum beds in the room are in use. Children aged 0-18 years old at time of stay occupying beds, pay child rates.
- Cancelled or shortened bookings will attract no refunds or credits. Illoura Lodge recommends travel/cancellation insurance.
- During peak season we have a minimum requirement of two guests sharing a 2 bed room and 4 guests sharing a 5-6 bedroom. (last minute bookings within 24 hours of stay excepted)
- Off-peak: In the unusual circumstance of a one night booking being allowed, or one person in a 2BR is allowed, a \$60 room/linen cleaning/single surcharge fee (per stay) applies
- Bed linen and towels are provided for each guest during peak and off peak seasons. Note that at Christmas, Easter, and all Low season periods, linen is **not** supplied.
- Preference is given to weekly bookings over shorter stays.
- All bookings are subject to Lodge Booking rules which are available online at www.illouralodge.com
- Meals are not included, but tea, coffee, sugar & condiments are provided. A fully equipped kitchen is upstairs, together with food storage facilities including ample refrigeration, freezer and food storage space. An outdoor Gas BBQ is available when weather conditions are suitable.
- You must clean the kitchen thoroughly after each use, and rinse and stack dishwasher
- Each room has a numbered cupboard for the storage of food that doesn't require a fridge, and a shared fridge for every 2 rooms. There is also a communal cupboard with tea, coffee, milo, sugar, condiments and any non-perishable items left by departing guests such as "leftover" jams, peanut butter, etc.
- Please label and date your food and drink in communal fridges to avoid unhappiness and misunderstandings as to who owns what! If you have any surplus perishable food/drink left over after your stay, please advise the Manager, so it can be re-labelled as communal supplies.
- The lodge common areas are equipped with 4 fridges/freezers, 2 dishwashers, 2 microwaves, 2 stoves, washing machine, clothes drier, lockable ski storage and drying room.
- The Apartment has its own kitchen with dishwasher, stove, fridge & microwave, washing machine & dryer, bathroom/toilet, DVD/TV, gas heating, airlock/drying area, and external egress.
- Guests must keep their rooms, the Kitchen & common areas in clean condition, or additional cleaning fees apply.
- Illoura has no car parking. There is a 15 minute unloading zone 40m from the lodge. Access & parking information is available on request.
- Illoura does not provide Internet access. Wireless access is available through Airlan, or portable hotspot.
- No responsibility will be taken for lost, stolen or damaged goods



ILLOURA SKI LODGE 2024 NON MEMBERS BOOKING FORM

ILLOURA SKI LODGE COVID POLICIES 2024

These policies apply given that the COVID continues to be a health issue. The health and wellbeing of our members and guests is paramount, and this policy is to advise members and their guests of the approach that the Illoura Board is taking. Members/Guests must appreciate that the situation with COVID is easing but fluid and its likely impact during the Ski season cannot be predicted.

- a) All guests (including children under 18) who are unwell with COVID symptoms or have been in close contact with a confirmed COVID case in the week prior to their booking **must** cancel that booking and they will receive a full refund, provided a medical certificate is provided.
- b) Guests who have travelled overseas in the week prior to their booking, **must** cancel their booking, and the booking will be refunded in full. Proof of travel will be required.
- c) Guests aged 70 years or older may cancel at any time prior to their lodge arrival, and will receive a full refund. This applies to the 70yr+ member (or guest) and their spouse/partner. No medical certificate is required.
- d) Guests who become unwell with COVID symptoms whilst staying at the lodge should return home immediately; those guests will receive a pro rata refund or credit for the remaining days of their booking, once a medical certificate confirming COVID is provided.
- e) If Government/NPWS requirements prevent Illoura Lodge or Perisher Ski resort being open for all or part of the proposed booking, or if guest numbers allowed at Illoura are reduced – a full refund will be issued for any affected part of the booking.
- f) The social distancing protocols of 1.5m still apply. We are fortunate that Illoura has far more than the minimum guest “cubic capacity” required compared to other lodges, and does not allow strangers to share rooms, but the distancing protocols apply, and we ask for full co-operation from guests.

Please note the following;

- *The Lodge Captainmanager will be authorised to tell any person with COVID symptoms to leave Illoura immediately, and the manager's instructions with respect to cleaning and COVID protocols are to be followed at all times.*
- *Sanitiser, wipes, disposable gloves, disinfectants & aerosol sanitisers will be available throughout Illoura. Members and guests must regularly wash their hands with soap and water, use the provided hand sanitiser regularly, especially when returning to the lodge; before/after using any equipment, crockery, cutlery, glassware, etc. Don't share plates, cups, etc., and use the dishwasher to clean plates, etc., NOT the sink (apart from rinsing). Wear fresh gloves when emptying the dishwasher.*
- *Kitchen & dining area use may be rostered to avoid breaching distancing rules. All food in fridges must be labelled with guest names.*
- *Wear gloves to wipe down benches, tables and lodge equipment with sanitising wipes and/or disinfectant, before AND after use. Spray bedrooms before use, (particularly bedding and bathroom), and on departure with aerosols provided.*
- *Wipe all door knobs/handles, fridge/oven doors, light switches, etc. with sanitising wipes daily and when departing the lodge. Take extreme care to keep the kitchen and common areas clean.*
- *In the event of a person developing COVID symptoms whilst at the lodge, members and guests will be asked to assist with an immediate cleaning of the lodge. At all times the committee will follow the directions of government agencies. Regrettably, this may include cancelling bookings. By direction of the Illoura Ski Lodge Pty Ltd Board*



Please complete pages 6,7and 8 & return as follows:

By Email: bookings@illouralodge.com.au

By Mail: Illoura Lodge Bookings, 45-47 Tennyson Avenue, Turramurra 2074

Name:

Address:

.....**Post Code:**

Phone Home: **Best time to be contacted:**

Work: **Best time to be contacted:**

Mob: **Best time to be contacted:**

Email

1. Names of all guests (please specify age of children at time of accommodation): NPWS requires us to keep mobile phone numbers of all guests, so they can be located in case of emergencies. PLEASE INCLUDE ALL MOBILE NUMBERS BELOW.

.....	MOB:
.....	MOB:
.....	MOB:
.....	MOB:
.....	MOB:
.....	MOB:

PLEASE ENSURE YOU HAVE LISTED THE AGES OF ANY CHILDREN IN YOUR GROUP

2. Please provide room preferences if any:

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Subject only to Illoura COVID protocols, Government or Perisher shutdowns of Perisher, there are no refunds or credits allowed for no-shows, reduced guest numbers or abbreviated stays. We recommend external cancellation insurance for unforeseen problems

ALL BOOKINGS MUST BE ACCCOMPANIED BY THE COVID WAIVER (BELOW) SIGNED & DATED BY EACH ADULT



PREFERRED DATES:

Please nominate a first and second preference. If you do not, and your first preference isn't available, you may lose booking priority.

	Arrive on	Depart on	No. of Adults	No. of Children
First Preference	/ /24	/ /24		
Second Preference	/ /24	/ /24		

COSTING CALCULATION:

	Number staying	Number of nights	A Total nights	B Rate per night/week	C Cost (A x B)
Adult				\$	\$
Child				\$	\$
APARTMENT				\$	\$
TOTAL PAYABLE:					

Signature of Person Booking _____ Dated ____ / ____ / 2024

OPTIONS FOR SUBMITTING YOUR MANUAL BOOKING REQUEST

Option 1: Scan and e-mail both pages to bookings@illouralodge.com.au

Option 2: Post pages to:

**Illoura Lodge Ski Club Pty Ltd
c/- Honeysuckle Garden Centre
45-47 Tennyson Avenue
Turrumurra NSW 2074**

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**ILLOURA LODGE SKI CLUB PTY LTD ABN 25 000 872 668 (“Illoura”)
Waiver OF LIABILITY FOR CLUBS WITH RESIDENT MANAGERS
YOU ACKNOWLEDGE AND ACCEPT:**

1. While Illoura has put in place a number of preventative measures to reduce the spread of COVID it cannot guarantee that you, and or your family and or your guests and or anyone else will not become infected with COVID.
2. Attending Illoura could increase your risk of contracting COVID.
3. Illoura has adopted the World Health Organisation Interim Guide and Operation Considerations for COVID Management in the Accommodation Sector (“the Guidelines”) and you must familiarise yourself with and comply with the Guidelines and ensure your family and your guests do likewise.
4. You must comply with any direction from Illoura Manager, David Carlson, or any Illoura Captain when David Carlson is absent and ensure your family and guests do likewise.
5. A copy of the Guidelines are available at <https://apps.who.int/iris/handle/10665/331638> or can be obtained upon request from the Illoura Manager. You must comply with all Federal and State Government social distancing requirements and guidelines including the requirement to remain at a distance of 1.5 metres from any other individual and ensure that you, your family and your guests do likewise .
6. Any breach or non-compliance with any COVID requirements may lead to a direction being issued to you, and or your family and/or your guests by the Illoura Manager to immediately leave Illoura
7. Any direction from Illoura’s lodge Manger or any Illoura Captain in that manager’s absence must be complied with immediately. The contagious nature of COVID means that by attending Illoura, you, your family and your guests may be exposed to or infected by COVID and that such exposure or infection may result in personal injury, illness, permanent disability or death.
8. The risk of becoming exposed or infected by COVID while at Illoura may result from the actions, omissions or negligence of yourself and or others including but not limited to Illoura, its representatives Directors, Office Holders, employees, agents and volunteers.
9. You are liable for any injury, infection or illness that you and or any of your family and or your guests may suffer or incur, whether directly or indirectly and howsoever arising from your, his, her, and or their attendance at Illoura.
10. By the signing and dating of this form you forever release, discharge, indemnify and hold harmless Illoura , its Directors, Officers, employees, agents ,representatives from and of any and all demands and suits including but not limited to any and all liabilities, claims, actions, damages, costs or expenses of any kind whether directly or indirectly and howsoever arising from attendance at Illoura including for an abundance of clarity any and all claims based on acts, omissions or negligence of Illoura, its Directors, Officers, employees, agents and representatives and whether the COVID infection occurs before, during or after attendance at Illoura.
11. You must immediately notify the Illoura Lodge Manager if you and or your family and or any of your guests display any flu like symptom while at Illoura or after leaving Illoura were subsequently diagnosed as contagious or found to be contagious during any period of time you, he, she or they were at Illoura..
12. Illoura is relying upon your acknowledgement and acceptance of the conditions set out herein and that they are a condition of your, your family and your guests being given entry to Illoura.
13. You will indemnify Illoura against any and all liabilities, claims suits, demands and actions arising out of or as a consequence of a breach by you, and or your family and or your guests of all or any of the conditions set out herein.

TO BE SIGNED BY ALL ADULTS INCLUDED IN THE BOOKING, & RETURNED

Print Name, Sign & Date	Date / / 2024
Print Name, Sign & Date	Date / / 2024
Print Name, Sign & Date	Date / / 2024
Print Name, Sign & Date	Date / / 2024
Print Name, Sign & Date	Date / / 2024
Print Name, Sign & Date	Date / / 2024